



We're pleased to offer telephone support to help with I.T. queries provided by our Digital Champion Volunteers.

We can help with smartphones, tablets, laptops and PC's.

We can help with things like:

- Wi-fi connection problems
- Emails
- Job search/ universal credit log
- Online shopping
- Connecting to Skype/ Zoom etc. for video chats
- Accessing YouTube for health/ fitness/ cooking videos

**Please note to benefit from this free service you will need to have:**

- **your own equipment**
- **a working internet connection**

If you are interested in this support please contact:

**Lauren Jones**  
Volunteer Coordinator  
Include-IT Mersey

Telephone: 07860 846 605  
or  
email: [lauren.jones@seftoncv.org.uk](mailto:lauren.jones@seftoncv.org.uk)

